<u>CLAREMONT BANK SURGERY NEW PATIENT REGISTRATION</u> POLICY

The Practice has an open list (able to take new patients) our practice area is within the SY1, SY2 and SY3 areas. Please see below or use the hyperlink provided for the exact map.



https://www.google.com/maps/d/viewer?mid=zGVtCPKsGLoA.kcXYJZOxBcVI&ie=UTF8&hl=en&msa=0&ll=52.702395,-2.766838&spn=0.072813,0.145912&z=12&source=embed

You can come into the surgery any time during opening hours and ask at reception for a new patient registration form.

Please note when bringing in your registration form to the surgery please **bring with you two forms of ID** (for example; passport, driving license, utility bills) for proof of identification and address. This applies to all patients wanting to register who are aged 18 or over.

You can either fill the 'New patient application form' out there and then at reception or you can take it away with you. Alternatively you can download and print a 'New patient application form' and return it completed to the surgery.

An appointment then needs to be booked with one of our Practice Nurses for a new patient check, this is just a general check for things like your blood pressure, weight etc.

Temporary Registration

If you are ill while away from home or if you are not registered with a doctor but need to see one you can receive emergency treatment.

Practices do not have to accept you as a temporary patient although they do have an obligation to offer emergency treatment.

You cannot register as a temporary patient at a practice in the town or area where you are already registered.