

## Claremont Bank Surgery

### Friends and Family Questionnaire April 2018

**“How likely are you to recommend the surgery to a friend or family member?”**

Extremely Likely	100%
Likely	0%
Neither Likely or Unlikely	0%
Unlikely	0%
Extremely Unlikely	0%
Don't Know	0%

#### **Comments:**

Extremely Likely	Doctors are very accommodating with appointments when needed urgently.
Extremely Likely	Always helpful and friendly.
Extremely Likely	I recommend this practice every day, as my treatment has gone over and beyond the award of excellence in every way. Efficiency, speed and care.
Extremely Likely	Amazing service, very friendly and efficient.
Extremely Likely	We have a top class surgery, highly recommend.
Extremely Likely	Been with this surgery over 30 years, always very friendly and helpful.
Extremely Likely	Very friendly, efficient staff. Thank you
Extremely Likely	Excellent practice. Professional and caring in all areas, from GP's to receptionists.
Extremely Likely	Very pleased with the way they have developed and implemented IT into the workings of the practice – very forward thinking.
Extremely Likely	Extremely Likely to recommend – it is an excellent service.

**Total people who completed the questionnaire: 19**