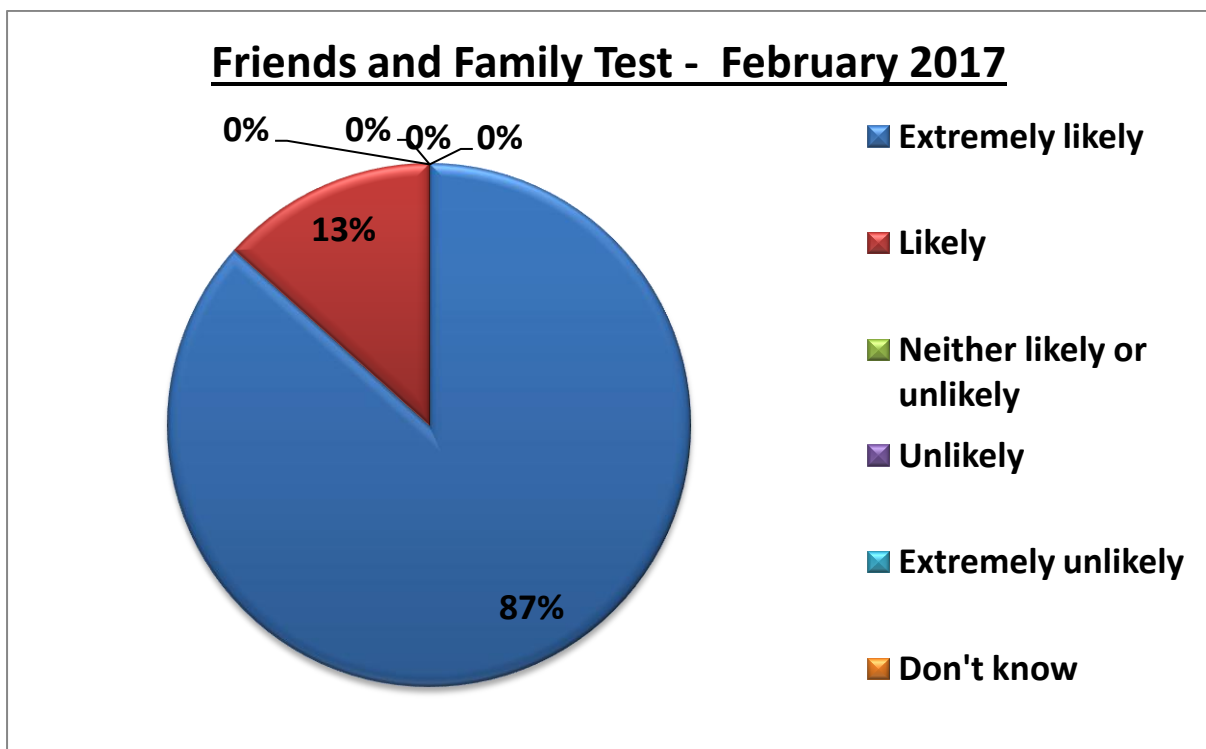


Friends and Family Test

February 2017

'How likely are you to recommend the surgery to a friend or family member?'

Total questionnaires completed: 45



COMMENTS:

RATING	COMMENT
Extremely likely	Wonderful practice
Extremely likely	Very good practice

Extremely likely	Friendly professional practice
Extremely likely	Based on 30 years as a patient
Extremely likely	After nearly sixty years with no complaints
Extremely likely	No family nearby but many neighbours come here
Extremely likely	We get wonderful care from Doctors, Nurses and reception staff.
Likely	I do not like the permanent use of the television in the waiting room. It is distracting to a calm frame of mind. Why not have reading material to occupy waiting patients and allow people who would like peace and quiet and the opportunity to be calm and in a good frame of mind.
Extremely likely	Very good service from all of the staff, excellent
Extremely likely	Excellent service, no complaints
Extremely likely	Never had any problems bookings
Extremely likely	Have already recommended several times, very friendly surgery, always endeavour to get an appointment ASAP and receptionist, kind, friendly and bubbly
Extremely likely	Very good
Extremely likely	Sally was excellent
	Olivia very through and helpful 1 hour and Dr Ziko. Better having appointments cards.
Extremely likely	Dr Fallon is a really lovely doctor
Extremely likely	Very happy always very nice
Extremely likely	They are brilliant
Extremely likely	Very good

Extremely likely	Extremely helpful staff and usually very easy to get an early appointment.
Likely	Always able to get an appointment within a day or two unlike many other surgeries in Shrewsbury.
Extremely likely	Our family have been with the practice since 1939. We have never been in any doubt it is the best.
Extremely likely	As helpful as possible