

NEWSLETTER

CLAREMONT BANK SURGERY

JANUARY 2016

'FRIENDS AND FAMILY TEST'

PLEASE WHEN YOU VISIT THE SURGERY FILL IN ONE OF OUR QUESTIONNAIRES. WE WANT YOUR FEEDBACK

This questionnaire is about whether you would recommend the surgery to your friends and family

You can also fill out the questionnaire ONLINE via our website. Please find the link on our homepage.

ARE YOU ASTHMATIC?

If you are asthmatic and have not had an asthma review with the Practice Nurse in the last 12 months then please book an appointment.

JANUARY 2016 WALKING DATES:

Tuesday 5th January

Meet at the Claremont Bank Surgery 10.30am
60 minute walk starting and finishing at the surgery

Tuesday 19th January

Meet at the Claremont Bank Surgery 10.30am
60 minute walk starting and finishing at the surgery

Patient Group Meeting:

The next patient group meeting is:

03.02.2016 at 12:45

If you should like to attend please contact Jane Read (practice manager) for details.

ALL PATIENTS WELCOME



BOOK NOW IF YOU HAVE STILL NOT HAD YOUR FLU JAB AND YOU ARE ELIGIBLE.

REMINDER:

- When booking appointments with your GP please book a double appointment if you have more than one thing to discuss.
- Prescriptions ordered before 11 are ready the same day after 12, any prescriptions ordered after 11 are ready the next working day after 12, please remember to order your prescription in time before you run out.

SEXUAL HEALTH CLINICS

Sexual health clinics are held here at the surgery on Tuesday and Friday afternoons.

Phone: 0300 123 0994 for details.

ONLINE SERVICES:

If you would like a leaflet explaining the online services that are available to you please ask at reception, you can:

- Booking appointments
- Ordering repeat prescriptions
- Viewing part of your medical record

Please note we do require photo ID for proof of identification.

OUT OF HOURS

Please only attend A+E if you have an accident or it is an emergency. If you require medical assistance during the time we are closed you can contact:

SHROPDOC : 0333 222 66 55

NHS : 111

URGENT CARE CENTRE : the urgent care centre is open 8 - 8 every day and is based at the Royal Shrewsbury Hospital..

TEST RESULTS

Please call for results of any blood tests, urine tests, x-rays or scans we have ordered for you. You can phone for these results after 14:00.

DO NOT WAIT FOR THE DOCTOR TO CONTACT YOU.

Due to the high numbers of results we process every day, it is impossible to call everyone routinely with their results.