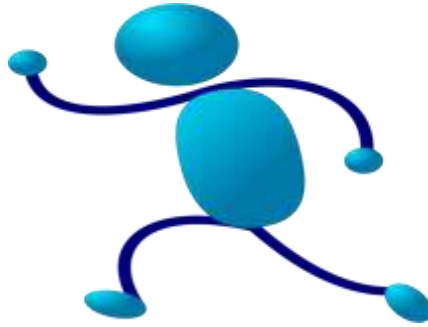


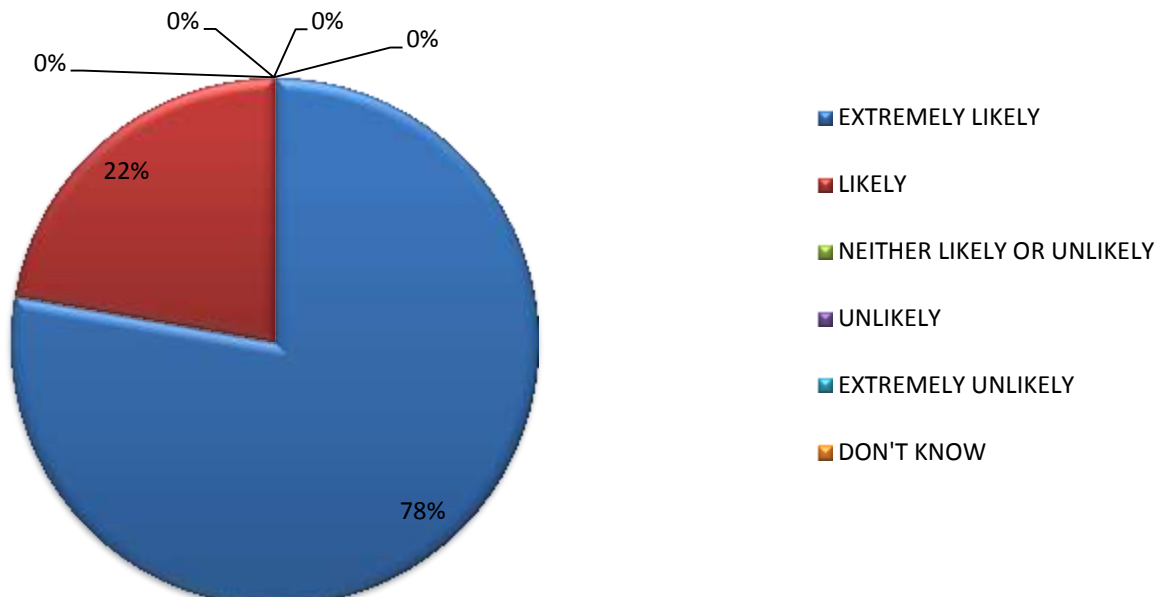
**CLAREMONT BANK SURGERY WALKING DATES:**



**JULY: 5<sup>th</sup> and 19<sup>th</sup>**  
**AUGUST: 2<sup>nd</sup> and 16<sup>th</sup>**

Meet at the Claremont Bank Surgery 10.30am.  
60 minute walk starting and finishing at the surgery.

**Friends and Family Test - June 2016**



**WOULD YOU RECOMMEND THE SURGERY TO A FRIEND OR FAMILY MEMBER?**

## Total appointments not attended in previous years:

2010	443
2011	1366
2012	1400
2013	1174
2014	1231
2015	960

## 2016

From January 1<sup>st</sup> 2016 – 24<sup>th</sup> of June 2016 there have been **558** appointments not attended

### CLAREMONT BANK SURGERY

#### PATIENT GROUP MEETING

At Claremont Bank Surgery we are proud to have a patient group who provide us with an insight into the views, thoughts and ideas of our patients.

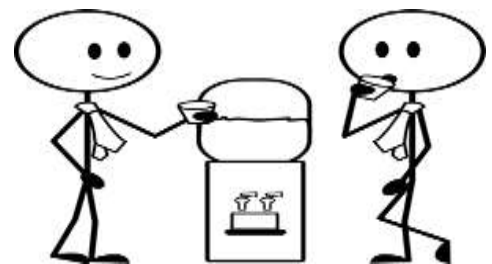
#### NEW MEMBERS WELCOME

#### NEXT MEETING: 07.09.2016

The Claremont Bank Surgery Patient Participation Group meets 3 monthly. If you would like to be more involved please contact Jane Read, the Practice Manager, by telephone on **01743 248244** to discuss how your views can be represented regularly in a way that is convenient to you.

### SURGERY NEWS:

- We now have a new water dispenser in the waiting room



- We are currently asking patients to complete or annual survey, we would be grateful if you would complete a questionnaire when attending the surgery

