

Patient Access Information Leaflet

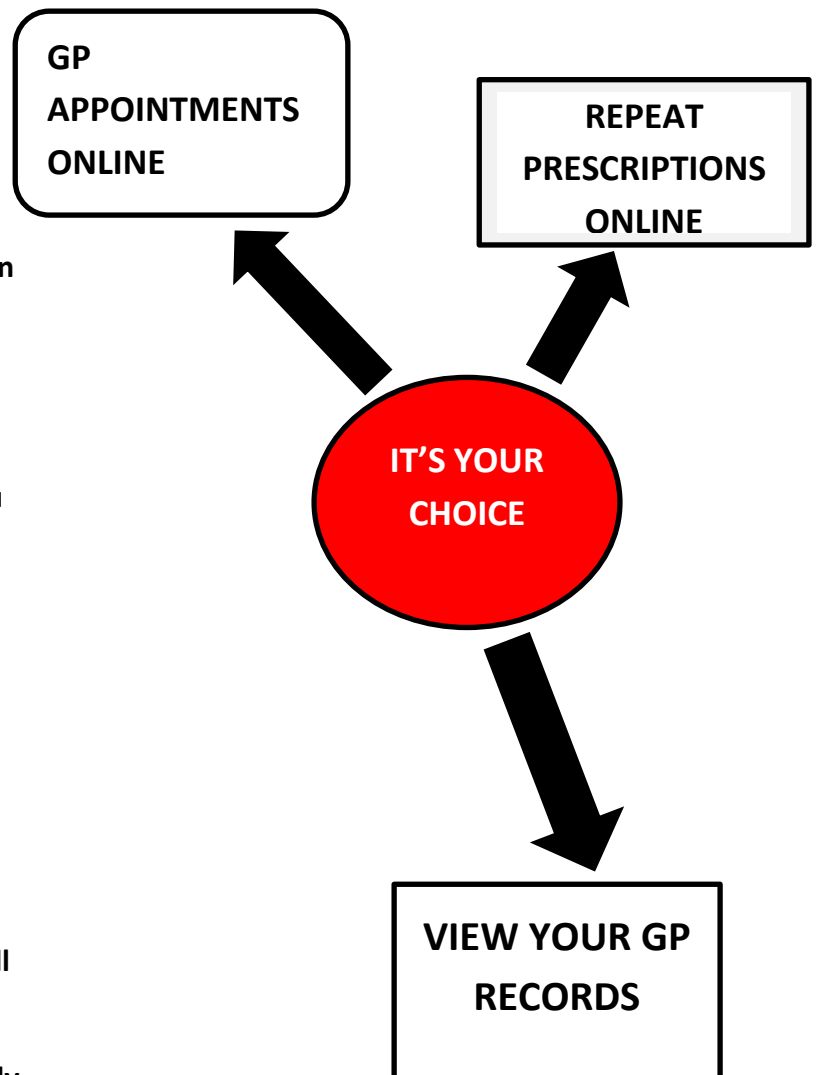
You can use Patient Access to book your appointments with a GP, book your blood test appointments (all blood tests are done at Princess House), request repeat prescriptions for any medications you take regularly and look at a portion of your medical record online.

Being able to see your record online might help you to manage your medical conditions. It also means that you can even access it from anywhere in the world should you require medical treatment on holiday.

You will be given login details, so you will need to think of a password which is unique to you. This will ensure that only you are able to access your record unless you choose to share your details with a family member or carer.

It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your records have been accessed by someone that you have not agreed to see it then you should change your password immediately or contact the practice.

If you print any information from your record, it is also your responsibility to keep it secure. We recommend that you do not make copies at all.



THINGS TO CONSIDER:

- **Forgotten history:** there may be some things in your record you have forgotten.
- **Choosing to share your information with someone:** It's up to you but also your choice to keep the information safe and secure.
- **Misunderstood information:** your medical record is designed to be used by clinical professionals. If you require clarification please contact the surgery.
- **Information about someone else:** If you spot something in the record that is not about you please log out immediately and contact the practice.