

WHEN SOMEONE DIES.

When someone dies there are many things to do, often at a time of great personal distress when we feel least able to manage.

We can provide help and guidance but there are steps to be taken after a death which you need to recognise. For instance;

What to do first;

If someone dies at home call the surgery (if this is when we are closed there will be an answerphone message with telephone details for Shropdoc, our out of hours provider). If the death was expected the patient's own Doctor will be able to issue a death certificate showing the cause of death, when the surgery next opens. If unexpected Shropdoc may need to visit. The next step is to contact a Funeral Director.

If someone dies in hospital contact a Funeral Director so they may collect the body from the Hospital. The Hospital will issue a Death Certificate.

You will then need to register the death. See -

<https://shropshire.gov.uk/bereavement-services/register-a-death/>

Telephone - 0345 678 9016

<https://shropshire.gov.uk/media/5662/shropshire-bereavment-guide.pdf> Is a useful guide.

Further help and advice via www.bereavementadvice.org 0800 634 9494. (Monday to Friday 9am to 5pm).

Claremont Bank Surgery holds Bereavement Group, supporting patients during this difficult time.

If you would like further information regarding this please contact the surgery and we will ask Becky Kelly our Community Care Co-ordinator to discuss this with you.