

# Claremont Bank Surgery Newsletter- May 2020

## Coronavirus Update

Due to the coronavirus we have made some temporary changes in surgery. Firstly we have locked the front door to limit who can come in. We have a buzzer at the front door so you can talk to the receptionist through this if needed. Only patients with appointments can come into the surgery. This is for yours and our staff's safety. All appointments with our GPs are conducted over the telephone and then if you need to be seen they may invite you in for an appointment or conduct a video consultation.

We are taking every precaution to keep the surgery clean and safe. When coming in for an appointment we have hand sanitiser available and you will be supplied with a mask. When in the surgery we ask that you keep to the social distancing advice of 2 meters distance.

If you have any symptoms of cough, fever or shortness of breath then please stay at home and call 111 or visit NHS111 online and submit a form.

From all the staff at Claremont Bank Surgery we would like to thank you for your ongoing cooperation.



## COVID Assessment Site

The hot site is now up and running at Shrewsbury Town Football Ground. This is for patients with COVID symptoms to go for assessment. We DO NOT do COVID testing at this site. You can only go to the site if your GP has referred you prior. If you think you need to go to the assessment site please phone and ask to speak to one of the GPs on the telephone to be referred. This site will help us keep patients with COVID symptoms out of General Practice to ensure we can provide a low risk environment to our patients.



## Coronavirus testing now available if you meet the criteria:

- People with symptoms over the age of 65,
- If you travel for work,
- If you have a clinical referral from NHS 111.
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These tests are only available to book via the government website (either visiting a regional test centre or ordering a home testing kit. The web address is [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus) and there is an option on that page 'Testing for Coronavirus'.

## Blood tests

There have been some updates regarding blood test. Instead of going to Elizabeth House, non-shielding patients who require regular drug monitoring blood tests will now go to The Lantern, Meadow Farm Drive. This is strictly by appointment only, which can be booked between 9am-4pm. To make an appointment you need to call 01743 492510. We have to email your blood form so please make sure this has been done before booking an appointment.

If you are a warfarin patient you also need to phone the number above.

Shielded patients need to phone the surgery on 01743 248244. We will then need to refer you to domiciliary phlebotomy who will then contact you directly.

If you are not sure whether to attend a blood test please phone the surgery and ask to speak to a GP.

**Unfortunately, Andrea has now left the Practice. However we have welcomed Mandy to our team. Mandy is a nurse practitioner and will be working here Tuesday-Friday.**

Claremont Bank Surgery is now on Facebook. Like our page for updates about the surgery



## Cervical Smear Screening

Cervical screening is temporarily on hold as the labs have been redeployed to test COVID samples. We will update patients when they resume.