

NEWSLETTER

CLAREMONT BANK SURGERY

NOVEMBER

2015

Diabetic Survey 2015

The following results are based on a scale of one to ten. 1 being 'unhappy' and 10 being 'very happy'.

How happy are you with the way you were invited to see the Nurse. 100% voted 9 or 10

How happy are you with the way the Nurse has tried to deal with all your diabetic issues today 100% voted 10

How do you feel that you were involved in any decision making 100% voted 9 or 10

Do you feel you were given the opportunity to ask any questions? 100% voted 10

COMMENTS:

- "Full, frank and open conversation by all involved. Felt valued as a patient"
- "Excellent. Questions asked were answered completely with clarity and extreme patience, thank you."

SEXUAL HEALTH CLINICS

Here at the surgery on Tuesday + Friday afternoons

Ask reception for details or phone them direct on:

0300 123 0994



**99% voted
extremely likely
or likely to
recommend the
surgery to a
friend or family
member for
October 2015**

**NEXT PATIENT GROUP
MEETING:**

03.02.2016

**NEW MEMBERS ALWAYS
WELCOME**

The group meets three monthly. There are currently 6 members of the patient group. Jane Read the Practice Manager and Dr Fallon also attend the group.

CONTRACEPTIVE IMPLANT

Dr Eardley is now able to fit and remove the contraceptive implant. If you would be interested in this please book a routine appointment with Dr Eardley.

REMINDER:

Please phone after **14:00** for all test results

**REMINDER
TO BOOK
YOUR FLU
JAB IF YOU
ARE
ELIGIBLE**

NEWS:

*We would like to welcome Dr Ziko to the practice. He is the new full time GP Partner; he began his time with us 1st of October.

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*The next Carer's Group meeting is 4th of November at 2pm. If you would like to attend please contact the surgery.