

September 2018 newsletter

Claremont Bank Surgery

Flu Jab

Please contact us on 01473 248244 to arrange your appointment to have the flu vaccine!

For some information about keeping safe in the winter please go to this website:

<https://www.shropshire.gov.uk/stay-safe-and-well-this-winter/>

Pneumovax vaccination

People who are 65 and over are entitled to have this vaccination. You usually only need the injection once, however due to some health problems you may need it more than once. For more information on this, please do not hesitate to contact the surgery on 01743 248244 to speak to a GP or Nurse.

Patient Access

We offer an online service where you can book appointments, check test results and order repeat prescriptions online. All you need to do is come into the surgery and pick up a form with some photo ID. Once you have handed the form in, please come back to the surgery in 5-7 days to pick up a login and password.

Currently there are **25.75%** of our patients using the online services and approximately 30 outstanding forms waiting to be picked up.

Failure to attend online appointments without cancelling them will lead to you losing the option of booking appointments online.

Claremont Bank September 2018 Walks

Tuesday 18th September

Meet at Claremont bank surgery at 10:30, have a 60 minute walk and finish back at the surgery.



Unable to keep your appointment?

Let someone else have it!



Please inform us so we can give your appointment to urgent patients who are waiting.

Simply text CANCEL to us
- no need to call the surgery.*

If you'd like more information about how you can cancel your appointment please ask at reception.

**Let us know at least 3 hours before your appointment*

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PATIENT MESSAGING SERVICES
www.mjog.com

NEW ST1 (SPECIALITY TRAINING YEAR 1) Doctor:

Dr Elizabeth Highton is our new ST1 Doctor who started with us on the 16th August. She is a fully qualified Doctor and is doing her GP training within the Practice. Please assist in her learning and agree to an appointment if offered one.